# Connecting to a St. Luke's Virtual Desktop from a Mac OSX personal computer

#### Background

How to configure a Mac OS workstation to connect to the St. Luke's Citrix environment for application and virtual desktop access.

#### **Steps**

- 1. Download the latest Citrix Workspace App from the following link. <u>http://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html</u>
- 2. Install Citrix Workspace:



3. Launch Citrix Workspace.



4. The Citrix Workspace application will open. Enter: citrixaccess.slhs.org

### Welcome to Citrix Workspace



5. Enter your St. Luke's username and password:

Welcome to Idaho's St. Luke's Health System				
MFA (multi-factor authentication) enrollment is required for login. Have your mobile phone ready to respond to a call or app notification to complete your logon. WARNING: YOU MUST BE ENROLLED WITH OKTA OR YOU WILL NOT HAVE ACCESS. Contact the IHT Service Desk at 208-381-4357 with any difficulties.				
User name	Please input your domain username			
Password:				
Please logon with your domain credentials				
	Log On			

6. Locate the Desktops and Apps tab at the top of the screen.

	Citrix Workspace			
JESt Lukes'	DESKTOPS	APPS	Nicholas Hawkins 🔻	
Search Results (1)			Q SLHS Desktop -W10	
Details SLHS Desktop -W10				

7. Launch the desired desktop and/or application(s).

## Important Note:

<u>Printing</u>: Printing to a personal printer from a virtual desktop is <u>NOT</u> available. <u>Copy/Paste</u>: Copy and paste to a personal computer from a virtual desktop is <u>NOT</u> available.

### Support

For general support, please contact the St. Luke's Service Desk at (208) 381-4357.